

What's New? Release 3.35

June 29, 2026



Health Care Facility Edition

Timeline for Changes

- HCAI System Release 3.35 goes live on **June 29, 2026**.

#1 OCF Updates on July 1st, 2026

- FSRA has developed new versions of the OCFs available in HCAI as part of Ontario Auto Reforms. These updated forms will be available in HCAI on Wednesday July 1st, two days after the release goes live, to coincide with the launch of auto reforms.

Review OCF21B

HCAI

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CANCEL PRINT SAVE

Claim Identifier	Return this form to:	Invoice Identifier
Applicant Name: Smith, John Claim Number: 12 Policy Number: 156 Date of Accident: 2021/01/01	Atria Child 444 Fake Street Toronto, Ontario L3X 3C1	Document Number: 2604130007 Invoice Number: OCF Type: 21B Date Submitted: 2026/04/13 Source: Web OCF Effective Date: 2026/03/26 Archival Status: Not Archived

Other Insurance

Please provide details for other insurer coverage, where applicable.

Effective July 1, 2026, auto insurers are the first payors for medical and rehabilitation benefits. This change does not apply to medication expenses, which should be submitted to supplementary health insurance plans first.

I have made reasonable enquiries of the claimant and have determined that:

No - There is no other insurance coverage

Yes - There is other insurance coverage that is potentially available to cover / partially cover these goods and services

- Effective July 1, 2026, auto insurers will be the first payor for medical and rehabilitation benefits (except medication expenses). As a result, OCF forms will show minor text changes.

#1 OCF Updates on July 1st, 2026

- Gender X will also be available as an option for claimants on all OCFs. Other updates include changing FSCO references to FSRA, and minor legal text adjustments. Saved draft OCFs will be updated for future submissions.
- To learn more about Ontario auto reforms, or to preview the new OCFs as PDFs, visit [FSRA's website](#).

Policy Number: 8596 Date of Accident: 2023/01/01	Oakville, Ontario L1Y7K5	Date Submitted: 2026/05/01 Source: Web OCF Effective Date: 2026/03/26 Archival Status: Not Archived	
Part 1: Applicant Information			
Claimant Details			
Claimant Information on Form		Insurer Claimant - Current Information	
Date of Birth: 1999/02/01	Gender: <input type="radio"/> Male <input checked="" type="radio"/> Female <input type="radio"/> X	Date of Birth: 1999/02/01	Gender: <input type="radio"/> Male <input checked="" type="radio"/> Female <input type="radio"/> X
Last Name: Eleanor	First Name: Shellstrop	Last Name: Shellstrop	First Name: Eleanor
Middle Name:	Address 1: 2235 Sheppard Ave E	Middle Name:	Address 1: 2235 Sheppard Ave e
Address 2:	City: North York	Address 2:	City: North York
Province/State: ON - Ontario	Postal/ZIP Code: M2J 5B5	Province/State: ON - Ontario	Postal/ZIP Code: M2J 5B5
Phone:		Phone:	

#2 Enhancements to the OCF-23, Explanation of Benefits (EOB), and Login Help pages

- HCAI is enhancing the OCF-23 and its Explanation of Benefits (EOB) in the new framework. Password and username help pages on the HCAI login screen will also be redeveloped.
- This will not impact your workflow, but you may notice some visual improvements, such as spacing and alignment, to create a better user experience.

#4 Browser Compatibility Updates

- HCAI continues to enhance its user experience and security. Using an up-to-date browser is vital to maintain an uninterrupted connection to HCAI.
- As of Release 3.35, we recommend using Microsoft Edge, Chrome, or Firefox on Windows 11, or Safari 26 on MacOS Tahoe (Version 26.0).



What's Next?

- After the release goes live, we recommend restarting your web browser or beginning a new browser session, and updating any old bookmarks to ensure you can continue accessing HCAI.
- **Keep checking the newly redesigned [HCAIinfo](#)** — HCAI's dedicated eLearning resource site—for more information about Release 3.35.